

THE URBANA FREE LIBRARY: Selected Statistics--2 year comparison FY20-FY21	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	FY YTD total		Difference: YTD FY21 June minus YTD FY20 June
<b>PROGRAMS</b>															
Total number all library programs FY20	76	68	75	75	64	55	57	69	33	3	20	27	622	FY20	
Total number all library programs FY21	58	59	50	46	48	42	37	39	44	47	50	55	575	FY21	(47)
Total number all program attendees FY20	2,108	2,132	2,455	2,724	1,493	1,522	1,456	2,173	638	13	173	314	17,201	FY20	
Total number all program attendees FY21	382	1,123	1,057	971	689	718	778	849	706	1,207	1,048	1,480	11,008	FY21	(6,193)
Total number of additional views of recorded programs FY21 (Note 12)		9	23	124	66	35	42	6	40	71	50	55	521	FY21	
<b>LIBRARY CARDS</b>															
Total number of current cardholders (R/NR) at end of month FY20	11,525	11,599	11,624	11,600	11,572	11,498	11,460	11,424	11,629	11,724	12,204	12,276	12,276	FY20	
Total number of current cardholders (R/NR) at end of month FY21	12,160	10,126	9,943	10,844	11,298	11,363	12,513	11,420	11,396	11,730	11,722	11,728	11,728	FY21	(432)
<b>COLLECTION</b>															
Total collection size FY20	380,795	384,049	385,017	386,118	387,544	385,922	387,370	386,694	441,221	443,400	445,126	450,232	450,232	FY20	
Total collection size FY21 (Note 1)	453,279	454,079	455,204	455,354	457,955	457,431	459,730	456,590	456,991	471,552	472,919	481,281		FY21	
Cumulative total number of linear feet of Archives collection FY20													6,100	FY20	
Cumulative total number of linear feet of Archives collection FY21													6,130	FY21	
<b>CIRCULATION</b>															
Total circulation of all items (including self-check) FY20	66,414	64,100	60,962	64,253	63,432	63,894	64,597	60,856	32,932	9,280	13,366	20,098	584,184	FY20	
Total circulation of all items (including self-check) FY21 (Note 2)	48,450	54,990	55,950	58,945	53,633	43,806	39,158	47,095	52,995	48,880	53,243	55,141	612,286	FY21	28,102
<b>OTHER COLLECTION USE</b>															
In-House Circulation of circulating electronic equipment	-	-	-	-	-	-	-	-	-	-	1	-			
TUFL items sent to other libraries for interlibrary loan	8,714	8,767	8,085	7,656	6,734	7,233	8,678	7,355	7,386	6,053	6,466	5,864			
Total Other Collection Use	8,714	8,767	8,085	7,656	6,734	7,233	8,678	7,355	7,386	6,053	6,467	5,864	-		
<b>TOTAL USE OF COLLECTION (Note 10)</b>	<b>57,164</b>	<b>63,757</b>	<b>64,035</b>	<b>66,601</b>	<b>60,367</b>	<b>51,039</b>	<b>47,836</b>	<b>54,450</b>	<b>60,381</b>	<b>54,933</b>	<b>59,710</b>	<b>61,005</b>	<b>701,278</b>		
Total circulation using self-check FY20	11,573	10,879	9,781	10,606	9,571	9,105	10,219	8,853	4,805	36	72	1,521	87,021	FY20	
Percentage self-check FY20	17%	17%	16%	17%	15%	14%	16%	15%	15%	0%	1%	8%	15%		
Total circulation using self-check FY21	6,239	7,101	7,228	8,796	7,993	377	360	8,599	9,324	8,822	9,406	10,610	84,855	FY21	(2,166)
Percentage self-check FY21	13%	13%	13%	15%	15%	1%	1%	18%	18%	18%	18%	19%	14%		
Total circulation of downloadables FY20	4,790	4,629	4,529	4,416	4,283	4,724	5,366	4,899	6,318	8,851	8,867	8,394	70,066	FY20	
Percentage downloadable FY20	7%	7%	7%	7%	7%	7%	8%	8%	19%	95%	66%	42%	11.99%		
Total circulation of downloadables FY21 (Note 9)	8,105	7,676	7,055	7,033	7,344	8,020	8,397	7,570	8,204	7,752	8,250	8,263	93,669	FY21	23,603
Percentage downloadable FY21	17%	14%	13%	12%	14%	18%	21%	16%	15%	16%	15%	15%	15%		
<b>REFERENCE QUESTIONS</b>															
Total numbers of all Reference Qs library-wide FY20	4,424	4,991	3,958	4,487	3,976	4,135	5,257	4,344	1,641	0	97	106	37,416	FY20	
Total numbers of all Reference Qs library-wide FY21 (Note 3)	3,292	3,296	2,769	3,082	2,866	2,025	2,223	2,633	3,135	2,624	2,762	3,434	34,141	FY21	(3,275)
<b>INTERNET</b>															
Total number of views of library homepage FY20	36,627	35,735	32,897	35,565	31,191	28,576	33,605	30,050	27,091	14,347	24,084	31,749	361,517	FY20	
Total number of views of library homepage FY21 (Note 4)	30,638	30,212	28,913	29,210	29,994	31,792	33,235	29,020	29,080	25,743	24,921	26,810	349,568	FY21	(11,949)
Total number unique webpage users/visits FY20	10,760	10,686	9,597	9,837	8,531	8,482	8,997	8,166	7,963	3,566	5,963	7,511	100,059	FY20	
Total number unique webpage users/visits FY21	7,459	7,985	7,665	7,532	7,097	6,985	7,861	7,926	7,653	6,898	6,481	6,643	88,185	FY21	(11,874)
Total number searches in CU Online/LHO FY20	42,201	41,610	42,409	45,693	57,683	57,053	54,305	53,618	39,287	28,388	42,739	45,762	550,748	FY20	
Total number searches in CU Online/LHO FY21	54,636	49,898	57,974	57,157	48,854	51,977	72,273	80,116	48,738	52,653	68,411	42,481	685,168	FY21	134,420
Total # of public computer sessions FY20	4,209	4,193	2,761	5,753	2,957	3,050	3,255	2,737	1,378	0	0	155	30,448	FY20	
Total # of public computer sessions FY21 (Note 5)	1,145	1,457	1,631	1,548	967	252	330	729	1,207	936	1,986	1,264	13,452	FY21	(16,996)
Total # of hours of public computers used FY20	3,897	3,865	2,746	6,818	2,855	3,020	5,729	2,658	93	0	0	91	31,772	FY20	
Total # of hours of public computers used FY21 (Note 6)	686	939	1,009	973	598	127	164	385	689	528	612	931	7,640	FY21	(24,132)
<b>VOLUNTEERS</b>															
Total number of volunteer hours in whole library FY20	239	166	259	307	257	168	241	381	78	0	0	68	2,163	FY20	
Total number of volunteer hours in whole library FY21 (Note 7)	118	151	103	207	192	67	45	126	144	198	170	266	1,787	FY21	(377)
<b>MISCELLANEOUS</b>															
Door count--monthly total for library FY20	28,564	30,702	26,489	29,191	25,076	24,701	27,192	25,160	11,286	0	0	2,269	230,630	FY20	
Door count--monthly total for library FY21	11,472	12,019	12,309	13,060	8,406	338	421	8,762	10,680	10,106	10,296	12,701	110,570	FY21	(120,060)
Total number of notary stamps per month FY20	420	461	416	589	490	481	389	354	102	0	0	37	3,739	FY20	

Total number of notary stamps per month FY21	208	203	356	356	318	0	0	136	222	268	208	297	2,572	FY21	(1,167)
Library room use--total number bookings FY20	46	37	53	41	45	44	55	49	3	0	0	0	373	FY20	
Library room use--total number bookings FY21	0	0	2	5	9	0	0	0	0	1	0	0	17	FY21	(356)
Study room use--total number bookings FY20	130	160	138	177	155	185	138	150	73	0	0	0	1,306	FY20	
Study room use--total number bookings FY21 (Note 8)	0	0	0	0	0	0	0	0	0	0	0	21	21	FY21	(1,285)

- Note 1) Collection size is defined as "An organized collection of printed or other library materials, or a combination thereof," and includes books, newspapers, magazines, video, audio, software, and downloadable resources.
- Note 2) Circulation includes all items checked out/renewed on Polaris (UFL + recip borrowed + ILL + 3M cloud) PLUS items checked out/downloaded from our Internet sources. Definition of circulation from IPLAR: Report the total annual circulation, including renewals, of all adult/childrens materials (age 15 or older) in all formats borrowed from your library by authorized patrons. Include circulation counts from all service outlets (main library, branches, and bookmobile). Include: Interlibrary loans borrowed from other libraries, bulk loan materials, and reciprocal borrowing transactions. Exclude: ILL to other libraries."
- Note 3) IPLAR definition of Reference Question: "A reference question is a request for information or referral by a library patron in contact with a library staff member who facilitates answering the patron's inquiry through the use of information sources e.g., the library's collection, databases, the Internet, other persons, and other agencies. Reference questions are received in person; via fax, e-mail, phone, or virtual/networked reference services. EXCLUDE: Directional transactions or questions about library rules/policies."
- Note 4) IPLAR definition of homepage: This is the number of times the library's homepage was viewed by any visitor to the library's website. A page can be viewed more than once by the same visitor, and each view should be counted."
- Note 5) Total of manual & electronic stats. Currently tabulated manually at children's game workstations. Adult computer lab; computers in Children's for adults; and computers in Archives tabulated via PC Reservation.
- Note 6) Includes the Adult Computer Lab, the Parents' computers in Children's Department, and the Archives computers controlled by Envisionware PC Res Usage.
- Note 7) Volunteers managed in different departments, not Friends of The Urbana Free Library or the Champaign-Urbana Herb Society.
- Note 8) This number only includes study room bookings.
- Note 9) This number includes downloadable books, magazines, videos via Zinio, My Media Mall, and 3M Cloud.
- Note 10) Total Use of Collection = Circulation + CCHA in-house use + electronic equipment in-house use + interlibrary loan
- Note 11) TUFL was closed March 14, 2020, through June 26, 2020 due to the COVID-19 pandemic. rev 07-01-2020
- Note 12) This is a new statistic required by the IPLAR. There are no FY20 statistics for comparison. It is based on the number of additional views of the previous months' programs, so July 2020 does not have a number.